



ZEPHYR POINT
Presbyterian Conference Center

FACILITY GUIDELINES

Welcome to Zephyr Point! We appreciate your observation of the following to ensure a positive experience for all.

- Access to the facilities and grounds is for registered guests and not for public use. Wristbands are required in season.
- Check-in time is 3:00pm (unless otherwise directed by group leadership). Guests may not proceed to facilities prior to check-in.
- Lodging check-out is 11:00am. Meeting space check-out is 12:00pm.
- The front office is open 8:00am to 5:00pm daily, including extended hours as posted during peak seasons.
- Quiet hours are observed from 10:30pm to 7:30am. Respectful behavior is expected both in language and in conduct.
- All vehicles must display a completed Dash Pass and be parked in a proper parking spot or entrance parking lots unless a designated parking spot is assigned. Unloading and loading in no parking zones is limited to 5 minutes max. Parking violations are subject to towing at the owner's expense.
- All facilities and public areas are smoke-free. Smoking is only permitted in designated outdoor areas or on cabin decks.
- Responsible consumption of alcohol is permitted in privately rented facilities. Alcohol is prohibited in shared public areas.
- Zephyr Point welcomes service animals but does not permit pets or emotional support animals. Unauthorized animals must be removed from the property immediately and will result in a minimum \$200 fine. Service animals should be thoroughly cleaned up after and not be left unattended. Any damage or excessive cleaning caused by any animal will result in additional fees.
- Prohibited items and activities: non-prescription controlled substances, firearms, weapons, fireworks, outdoor wood campfires, candles, camping, boats, trailers, RVs, sledding, and skateboards.
- Be aware of bears and other critters. Do not leave doors and windows open. Do not leave food outside, in cars, or in garbage cans. Dispose of trash in the bear-proof dumpsters.
- Use appropriate footwear and a flashlight as not all roads and pathways are paved or lighted.
- Guests unaccustomed to high altitudes are encouraged to drink plenty of water and reduce exercise early in their visit.
- Zephyr Point does not provide mail service. Guest mail should be addressed to General Delivery, Zephyr Cove, NV 89448 and picked up at the Zephyr Cove Post Office. If it is crucial an item be delivered on site, call the office ahead of time.
- Zephyr Point is not responsible for lost or stolen personal property. Items left on site will be kept for 90 days. The front office may be contacted to help locate lost items. If shipment is required, item(s) will be shipped at the owner's expense.

AFTER-HOURS EMERGENCY LINE

(775) 588-6759 x 8

The emergency line is answered 5:00pm-8:00am daily. In case of medical emergency, call 911 first and then call the Zephyr Point emergency line.

Accidents or incidents must be reported to Zephyr Point staff as soon as possible.

AEDs are located at the front office public restrooms and the Tallac and Tahoe Center dining halls.

First aid kits are located in the front office, all meeting spaces, Tallac and Tahoe Center lobbies and dining halls, Hubbard Lodge and Lakeview Lodge.

Sharps containers are located in main public restrooms.

In case of evacuation, use the nearest safe exit and proceed to an Emergency Gathering Area to await further instruction. Areas A, B, and C are marked on the Zephyr Point property map and indicated on the Emergency Information sheets posted in each facility.

FREE WI-FI

is available in all indoor facilities including lobbies, dining halls, meeting rooms, Tallac and Tahoe Center guest rooms, dormitories, cabins, and the Coffee Cabin. The network name is "Zephyr Point Guest", and it does not require a password. Zephyr Point cannot guarantee a high-speed connection due to our remote location. Please be mindful of streaming and downloading data as it greatly reduces bandwidth for all guests.

Updated 4/19/24



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WATERFRONT RULES

- Children under 14 must be supervised at all times.
- Solo bathing is prohibited (never swim alone).
- Use of lifejackets is highly recommended.
- All guests must obey lifeguards while on duty.
- No swimming after dusk.
- No running on the dock.
- Diving is permitted in designated areas only.
- No jumping outside the swim zone while lifeguards are on duty.
- Keep pathways and lines of vision clear for emergency access.
- Beach equipment must be stored in designated areas when not in use and removed from the property prior to departure. Tents or umbrellas greater than 7 feet in diameter are not allowed. Zephyr Point is not responsible for lost, stolen or damaged beach equipment.
- No glass containers allowed on the beach.
- Beach attire must be modest, appropriate, and considerate of guests of all ages.



Guest Groups are advised to have a certified lifeguard present when group members are swimming or using the waterfront.

WATERCRAFT RENTALS

Kayak, stand-up paddleboard (SUP), and canoe rentals are subject to seasonal and staff availability. See posted hours on-site or contact the Activities Coordinator at 775-588-6759 ext. 114 to schedule a booking.

Lifejacket rentals are available year-round at the main office.

An AED is located at the waterfront during peak season, or at Lakeview Lodge the rest of the year.

In case of evacuation, proceed to Emergency Gathering Area B to await further instruction. Area B is the paved circle between the Tahoe Center and Dobbins Hall and is marked on the Zephyr Point property map.

WATERCRAFT RULES

- By law, watercraft users are required to carry a life jacket that fits properly for every person aboard the watercraft, and children under the age of 13 are required to wear a life jacket at all times.
- Watercraft must be launched in the designated launching zone.
- Hard-sided watercraft (i.e., kayaks, SUPs, canoes) are prohibited inside the swim zone.
- Motorized watercraft is always prohibited.
- Personal watercraft may be stored at the waterfront on designated racks.

COLD WATER SHOCK is an involuntary gasp reflex caused by sudden immersion in cold water. It occurs when the body enters extremely cold water and the muscles lock up, resulting in temporary paralysis. It doesn't matter how fit you are, or how strong of a swimmer you are – cold water shock can happen to anyone, anytime of the year. Unlike hypothermia, cold water shock can happen within minutes or even seconds of getting in the water.

SAFETY TIPS

- **Wear a lifejacket!**
- **Never swim alone.** Bring a friend to go boating, swimming, or paddling.
- **Take your time getting used to the water.** Wade in from the beach until you are accustomed to the temperature.
- **Go into the water feet first.** When a swimmer's head goes under cold water, they will have an involuntary gasp. The gasp brings water into the lungs. There is a much higher chance of survival when that first gasp is above water.
- **Check the weather for wind conditions** at <http://www.weather.gov/> before going out.