



ZEPHYR POINT Presbyterian Conference Center

FACILITY GUIDELINES

Welcome to Zephyr Point! We appreciate your observation of the following to ensure a positive experience for all.

- **Access to the facilities and grounds is for registered guests and not for public use.** Wristbands are required in season.
- **Check-in time is 3:00pm.** Guests may not proceed to facilities prior to check-in.
- **Lodging check-out is 11:00am.** Meeting space check-out is 12:00pm.
- **The front office is open 8:00am to 5:00pm daily,** including extended hours as posted during peak seasons.
- **Quiet hours are observed from 10:30pm to 7:30am.** Respectful behavior is expected both in language and in conduct.
- **All vehicles must display a completed Dash Pass** and be parked in a proper parking spot or entrance parking lots unless a designated parking spot is assigned. Unloading and loading in no parking zones is limited to 5 minutes max. Parking violations are subject to towing at the owner's expense.
- **All facilities and public areas are smoke-free.** Smoking is only permitted in designated outdoor areas or on cabin decks.
- **Responsible consumption of alcohol is permitted in privately rented facilities.** Alcohol is prohibited in shared public areas.
- **Zephyr Point welcomes service animals** but does not permit pets or emotional support animals. Unauthorized animals must be removed from the property immediately and will result in a minimum \$200 fine. Service animals should be thoroughly cleaned up after and not be left unattended. Any damage or excessive cleaning caused by any animal will result in additional fees.
- **Prohibited items and activities:** non-prescription controlled substances, firearms, weapons, fireworks, outdoor wood campfires, candles, camping, boats, trailers, RVs, sledding, and skateboards.
- **Be aware of bears and other critters.** Do not leave doors and windows open. Do not leave food outside, in cars, or in garbage cans. Dispose of trash in the bear-proof dumpsters.
- **Use appropriate footwear and a flashlight** as not all roads and pathways are paved or lighted.
- **Guests unaccustomed to high altitudes** are encouraged to drink plenty of water and reduce exercise early in their visit.
- **Zephyr Point does not provide mail service.** Guest mail should be addressed to General Delivery, Zephyr Cove, NV 89448 and picked up at the Zephyr Cove Post Office. If it is crucial an item be delivered on site, call the office ahead of time.
- **Zephyr Point is not responsible for lost or stolen personal property.** Items left on site will be kept for 90 days. The front office may be contacted to help locate lost items. If shipment is required, item(s) will be shipped at the owner's expense.

AFTER-HOURS EMERGENCY LINE (775) 588-6759 x 8

The emergency line is answered 5:00pm-8:00am daily.

Accidents or incidents must be reported to Zephyr Point staff as soon as possible.

AEDs are located at the front office public restrooms and the Tallac and Tahoe Center dining halls.

First aid kits are located in the front office, all meeting spaces, Tallac and Tahoe Center lobbies and dining halls, Hubbard Lodge and Lakeview Lodge.

Sharps containers are located in main public restrooms.

FREE WI-FI is available in all indoor facilities including lobbies, dining halls, meeting rooms, Tallac and Tahoe Center guest rooms, dormitories, cabins, and the Coffee Cabin. The network name is "Zephyr Point Guest", and it does not require a password. Zephyr Point cannot guarantee a high-speed connection due to our remote location. Please be mindful of streaming and downloading data as it greatly reduces bandwidth for all guests.

WATERFRONT RULES

- Children under 14 must be supervised at all times.
- Solo bathing is prohibited (never swim alone).
- Use of lifejackets is highly recommended.
- All guests must obey lifeguards while on duty.
- No swimming after dusk.
- No running on the dock.
- Diving is permitted in designated areas only.
- No jumping outside the docks while lifeguards are on duty.
- Keep pathways and lines of vision clear for emergency access.
- Beach equipment must be stored in designated areas when not in use and removed from the property prior to departure. Tents or umbrellas greater than 7 feet in diameter are not allowed.
- No glass containers allowed on the beach.
- Beach attire must be modest, appropriate, and considerate of guests of all ages.
- No hard-sided watercraft (i.e., kayaks, SUPs, canoes) are permitted inside the docks.
- Motorized watercraft are prohibited.

Updated 5/27/23